

Report on actions you plan to take to meet CQC essential standards
Please see the covering letter for the date by which you must send your report to us and where to send it. **Failure to send a report may lead to enforcement action.**

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| Account number | RDY |
| Our reference | INS1-574574123 |
| Location name | St Ann's Hospital |
| Provider name | Dorset Healthcare University NHS Foundation Trust |

| Regulated Activity | Regulation |
|---|---|
| Assessment or medical treatment for persons detained under the Mental Health Act 1983 Diagnostic and screening procedures Treatment of disease, disorder or injury | Regulation 17 HSCA 2008 (Regulated Activities) Regulations 2010 Respecting and involving people who use services How the regulation was not being met: People's rights, privacy, values and choices were respected but their dignity had sometimes been compromised. |
| Please describe clearly the action you are going to take to meet the regulation and what you intend to achieve | |
| 1. The dignity of female patients was sometimes compromised, when placed in seclusion/low stimulus a) Staff have been reminded that the dignity of all patients, particularly women, needs to be considered during the inter-ward transfers. Responsible: Associate Director Inpatient Services/Service & Operational Managers Progress: Completed | |
| Who is responsible for the action? | See Above |
| How are you going to ensure that improvements have been made and are sustainable? What measures are you going to put in place? | |
| 1. The dignity of female patients was sometimes compromised, when placed in seclusion/low stimulus (a) This forms part of ongoing Prevention and Management of Violence and Aggression training for all staff. Responsible: Associate Director of Mental Health Progress: Completed (b) All incidents of restraint and seclusion will be monitored via the Directorate Management Group initially on a monthly basis. Responsible: Business Manager By: August 2013 Progress: Complete (c) Where applicable, incidents are reviewed by the Matron/Operational & Ward Managers. Responsible: Matron, Forensic Services/Operational & Ward Managers Progress: Completed | |
| Who is responsible? | See above |
| What resources (if any) are needed to implement the change(s) and are these resources available? | |
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| Date actions will be completed: | See above |
| How will not meeting this regulation until this date affect people who use the service(s)? | |
| N/A- The actions are achievable. | |
| Completed by (please print name(s) in full) | James Barton |
| Position(s) | Director of Mental Health |
| Date | 3 rd July 2013 |